

Privacy Policy

Last updated: September 19, 2025

This Privacy Policy explains how KilevLab (“we,” “our,” “us”) collects, uses, and protects the personal information of users (“you,” “your”) when you visit <https://kilevlab.com/> (“Website”). By using the Website, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect personal information that you provide to us voluntarily, such as your name, email address, phone number, and any other information submitted through forms on the Website.

We may also collect technical information automatically, including your IP address, browser type, operating system, and browsing behavior on our Website.

We may use cookies and similar technologies to enhance your user experience and gather analytics.

2. How We Use Your Information

We use your personal information to provide and improve our services, process orders, respond to inquiries, and maintain communication with you.

We may use your information to send important updates, marketing messages, or promotional offers if you have consented to receive them.

We use technical data and analytics to improve the Website’s functionality and security.

3. Data Sharing and Disclosure

We do not sell or rent your personal information to third parties.

We may share your data with trusted service providers who help us operate the Website, process payments, or deliver services. These providers are required to protect your data.

We may disclose information when required by law or in response to legal requests from authorities.

4. Data Retention

We retain personal data only as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required by law.

When data is no longer needed, it will be securely deleted or anonymized.

5. Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure.

However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Your Rights

Depending on your jurisdiction (including the European Union), you may have the right to:

Access, correct, or delete your personal data.

Restrict or object to the processing of your data.

Request data portability.

Withdraw consent at any time if data processing is based on consent.
To exercise these rights, please contact us using the information below.

7. Third-Party Links

The Website may contain links to third-party websites. We are not responsible for the privacy practices, content, or policies of external websites.

8. Children's Privacy

Our Website is not intended for children under 16 years of age. We do not knowingly collect data from children. If you believe we have inadvertently collected such information, please contact us to delete it.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with the revised date. Continued use of the Website after changes indicates your acceptance of the updated Policy.

10. Contact Information

If you have questions or requests regarding this Privacy Policy, please contact us:

Phone (WhatsApp): +62 812-3118-6429

Email: HELLO@KILEVLAB.COM

Website: <https://kilevlab.com>