# **Terms & Conditions**

Last updated: September 19, 2025

Welcome to KilevLab ("we," "our," "us"). Please read these Terms & Conditions ("Terms," "Agreement") carefully before using the website https://kilevlab.com/ ("Website"). By accessing or using the Website, you agree to be bound by these Terms. If you do not agree, please discontinue use of the Website.

#### 1. Definitions

User means any individual or entity accessing or using the Website.

Content means all materials available on the Website, including text, images, graphics, logos, design, code, products, and services.

Services means all products and/or services provided via the Website.

Account means a registered user account, if applicable.

#### 2. Use of the Website

You agree to use the Website in compliance with applicable laws and in a lawful, fair manner. You agree not to use the Website for unlawful purposes.

You agree not to attempt unauthorized access to accounts, systems, or data.

You agree not to post or transmit content that is unlawful, offensive, defamatory, or infringing. You agree not to introduce viruses, malware, or interfere with the operation of the Website.

# 3. Accounts and Registration (if applicable)

Certain Services may require account registration. You must provide accurate and current information.

You are responsible for maintaining the confidentiality of your login credentials.

We may suspend or terminate accounts for violations of these Terms.

### 4. Products, Services, Pricing, and Payment (if applicable)

Prices listed on the Website are valid at the time of display and may change without notice. Payment must be made using the methods offered on the Website.

We reserve the right to refuse or cancel orders for any reason, including errors or suspected fraudulent activity.

# 5. Delivery and Returns (if applicable)

Delivery terms, timelines, and costs are provided on the relevant product or service page. Return and refund policies are specified separately on the Website and apply as indicated. Products must be returned in accordance with the stated conditions.

#### 6. Intellectual Property

All Content on the Website (except for third-party content used under license) is our property and protected by copyright, trademark, and other applicable laws.

You may not copy, reproduce, distribute, or commercially exploit Content without prior written permission.

# 7. Disclaimer of Warranties and Limitation of Liability

The Website and Services are provided "as is" and "as available" without warranties of any kind.

We do not guarantee uninterrupted, error-free, or virus-free operation of the Website. To the maximum extent permitted by law, we are not liable for any damages arising from use of the Website or Services.

### 8. Changes to Terms

We reserve the right to update or modify these Terms at any time. Updates take effect upon posting on the Website. Continued use of the Website indicates acceptance of revised Terms.

### 9. Governing Law

These Terms are governed by the laws of the European Union. Any disputes will be resolved exclusively in the courts of the European Union, unless mandatory local laws apply.

## 10. Privacy and Data Protection

We may collect and process personal data in connection with Website use. Please refer to our Privacy Policy, which forms part of these Terms.

# 11. Third-Party Links

The Website may contain links to external websites. We are not responsible for the content, policies, or practices of third-party sites.

The inclusion of such links does not imply endorsement.

#### 12. Miscellaneous

If any provision of these Terms is found invalid, the remaining provisions remain enforceable. Our failure to enforce any right under these Terms does not waive that right. You may not assign or transfer your rights or obligations under these Terms without our prior written consent.

### 13. Contact Information

If you have any questions about these Terms, please contact us:

Phone (WhatsApp): +62 812-3118-6429

Email: HELLO@KILEVLAB.COM Website: https://kilevlab.com